

Quality Policy – 01ASR-1PY-02

Statement of Intent

Sir Robert McAlpine is committed to achieving a high level of Quality Management through Quality Assurance controls.

Central to our approach is our Build Sure philosophy which underpins how we define performance to achieve operational excellence. One of the key Build Sure pillars is “Quality” which incorporates our aim for zero defects.

We are committed to delivering quality across all our operations and seek to achieve this by driving positive attitudes and behaviours in our quality culture which is underpinned by leadership, collaborative ownership, and continuous improvement.

We will:

- Meet the requirements of ISO 9001:2015 Quality Management Systems.
- Comply with relevant legislation and be early adopters of emerging statute and best practice.
- Monitor targets and objectives to enhance performance and achieve zero defects.
- Implement a Standard Framework for Competence and support employees via training and development.
- Continually improve the effectiveness of quality management by engaging with our people, supply chain partners and our clients.
- Implement mechanisms that encourage best practice, drive innovation, and improve and embed learning across the business.
- Conduct regular internal audits and management reviews to continuously SRM standards.

We expect:

- The highest levels of Quality Management and compliance from all employees and supply chain partners.
- Best practice to be applied to drive continuous improvement.
- Active engagement in our company strategy and objectives.
- A commitment amongst all employees and suppliers to provide the service delivery and workmanship required for our clients.
- Project Delivery and Support Functions of SRM have responsibilities for the implementation of the policy and must ensure that Quality issues are given adequate consideration by all employees and supply chain partners for all works.

Our Quality Objectives:

- Monitor our compliance to legal requirements and maintain 3rd party accreditations.
- Ensure systems and processes are robust and effectively implemented across the business.
- Build excellent relationships with supply chain partners and promote continual improvement.
- Identify and implement learning and improvement opportunities.
- Ensure our staff have the required competence and understanding of quality standards aligned to roles and responsibilities.

This policy statement will be communicated to all SRM employees and supply chain partners.



Paul Hamer

Chief Executive

October 2023